

Kruger Shalati Kruger National Park

Rate Sheet & Terms and Conditions

SADC Rack Rates valid 16 December 2024 – 15 December 2025

All rates are per person, sharing a room, per night. We reserve the right to alter rates and terms and conditions at any stage.

All single rooms will be levied a 25% single supplement from date of arrival.

Group single supplement policy – Single supplement will be waived for the first two rooms of a group.

Any room thereafter will be levied a 25% single supplement from date of arrival.

Refer to our Child Policy for terms and conditions Refer to our Group Policy for costing and conditions.

Kruger Shalati Train on the Bridge	Number of rooms	Basis	SADC Rack Rate (ZAR)
Carriage Double/Twin	24	Per adult per night sharing	9 550
		Per adult per night single occupation	11 940

Kruger Shalati Bridge House	Number of rooms	Basis	SADC Rack Rate (ZAR)
Room Double/Twin	5	Per adult per night sharing	6 500
		Per child per night	3 250
		Per adult per night single occupation	8 125
Sunset Suite	1	Per adult per night sharing	7 500
		Per adult per night single occupation	9 375
Family Suite (sleeps 4)	1	Per adult per night sharing	6 500
		Per child per night	3 250

K R U G E R S H A L A T I THE TRAIN ON THE BRIDGESELATI
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Kruger Shalati Bridge House – LONG STAY Rates, 3 nights and longer	Number of rooms	Basis	SADC Rack Rate (ZAR)
Room Double/Twin	5	Per adult per night sharing	5 960
		Per child per night	2 980
		Per adult per night single occupation	7 450
Sunset Suite	1	Per adult per night sharing	7 100
		Per adult per night single occupation	8 875
Family Suite (sleeps 4)	1	Per adult per night sharing	5 960
		Per child per night	2 980

Operational extras	Basis	ZAR
Private Game Drive Vehicle	Per Vehicle per day	6 250

SADC Rack Rate Includes:

Accommodation
 All meals, teas and coffees daily
 Soft drinks, house wines, local brand spirits and beers
 Two game drives daily in open safari vehicles
 Return road transfers between the Skukuza Airport and the lodge
 WIFI

Rates are quoted in South African Rand (ZAR), inclusive of Value Added Tax (VAT) at 15%

*Long Stay rate is applicable only when 3 or more-night stays are booked at Bridge House.

*Long Stay rates applies per Bridge House room booked for 3 or more-night stays (maximum occupancy, 2 adults or 2 children per room)

SADC Rack Rate Excludes:

Conservation Levy (Kruger National Park Entrance fees)
 1% Community Levy
 Premium Beverages
 Telephone calls

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Purchases from the Kruger Shalati Boutique

Spa treatments (outsourced)

Transfers to and from the lodge other (than to/from Skukuza Airport)

Airport taxes or landing fees, where applicable

Gratuities

Children staying at Kruger Shalati Bridge House:

Two sets of inter-leading suites can be booked as follows:

- Two children (6 – 11 years) pay 50% of the adult rate sharing an inter-leading room
- Two Children (12 years and older) pay adult rates
- Children under 6 years old are unfortunately not allowed at Kruger Shalati Bridge House.
- In the interest of safety, participation of children in game drive activities is at the discretion of the guide.

Children staying at Kruger Shalati Train on the Bridge:

Children below the age of 12 will not be allowed to stay in the Train on the Bridge. They will need to be accommodated in Kruger Shalati Bridge House.

Single Supplement

Guests occupying rooms on their own will be levied a supplement of an additional 25% of the rate from date of arrival. Applies to long stay bookings too.

Private Vehicles

There are a limited number of private safari vehicles that can be booked by guests in advance at an additional cost subject to availability. For all private guides wishing to accompany their guests on safari activities a private safari vehicle must be pre-booked (subject to availability) and will be charged for at the applicable daily rate.

Reservations Terms and Conditions

Deposit

We require a 20% deposit within 10 working days of a reservation confirmation. Kruger Shalati reserves the right to cancel the reservation should we not receive the deposit within 10 days. The balance of payment is required 60 days prior to arrival.

Cancellation

Cancellation or part cancellation (reduction in the number of rooms or nights) of a confirmed reservation, including changing the dates of travel, could result in the loss of the 20% deposit on the following bases:

FIT:

Cancellation 31 - 45 days prior to arrival = Loss of 20% deposit.

Cancellation 0-30 days prior to arrival = 100% cancellation fee.

GROUPS:

Cancellation 31-60 days prior to arrival 50% cancellation fee of total booking value.

Cancellation 0-30 days prior to arrival = 100% cancellation fee of total booking value.

EXCLUSIVE USE: Additional T&Cs for Kruger Shalati (31 rooms in total)

Cancellation (including rooms released) 90 + days prior to arrival = Deposit refunded

Cancellation (including rooms released) 60-89 days prior to arrival = loss of 20% deposit.

Cancellation (including rooms released) 0-59 days prior to arrival = 100% cancellation fee of total booking value.

Kruger Shalati reserves the right to cancel reservations should full payment not be received within 60 days prior to arrival.

In the case of a global event affecting the ability to travel for reasons out of the control of the guest, Kruger Shalati will allow changing of travel dates without penalty. If the guest would prefer to cancel their reservation in this case, the refund will be considered case-by-case and terms negotiated to the best interest of both parties involved.

Payment

Our rates are quoted and payable in ZAR (South African Rands). Payments below R80 000 can be processed with Visa and Mastercard. Direct transfers can be made into our bank account for all payments above R80 000. All payments should be made in full and free of any bank charges.

Please refer to STO contract for detailed terms and conditions not reflected herewith.

Travel Information

Kruger Park Entrance

A once-off fee is payable upon entering the Kruger National Park. Please ensure you have your accommodation confirmation documentation at hand to ensure entry at the correct price.

KNP Gate Times – self drive

All self-drive and road transfers are subject to Kruger National Park gate times.

The Kruger National park prohibits the use of roads within the park once the gates are closed so guests need to be at their destination and transfer companies must be outside the park by the time the gates close.

Kruger Shalati is approximately 25 min from Paul Kruger Gate.

Kruger National Park will not allow for alternative arrangements to be made.

Travel Insurance

Travel insurance is recommended, covering for personal effects, personal accident, medical and emergency travel expenses, as well as cancellation and curtailment – as the reservation will be subject to cancellation penalties as detailed above

Health Precautions

Guests are to be advised that Kruger Shalati is situated in a malaria area; therefore, all guests must consult their medical practitioner regarding anti-malaria requirements prior to travel.



Visas and Passports

Visa Requirements are to be checked before departure. All visitors to South Africa are required by law to have a minimum of two blank pages in their passport to enable the entry visa to be issued. If there is insufficient space in the passport, entry will be denied.

Airline tickets

In order to comply with international insurance requirements, all airline tickets must clearly show the passengers title, name and surname (as indicated in their passport). This applies to scheduled and charter flights. We would be grateful if you could provide us with the correct information at the time of making your reservation. Kruger Shalati cannot be held responsible should airlines discontinue flights or change a scheduled timetable resulting in missed connection.

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